

# AUTONEXUS CASE STUDY

At AutoNexus we provide our customers seamless, responsive solutions. When it comes to customer commitment, our approach is both proactive and innovative. To ensure we lived up to our Customer 1st promise we undertook an independent benchmarking exercise to compare our Parts Logistics business against similar warehouse operations. The results revealed significant opportunities to increase productivity in line with gold standard so we took the challenge and, in less than a year, doubled our productivity.



## HOW WE DOUBLED OUR PRODUCTIVITY

### We set a clear defined plan

The external benchmarking compared similar warehouse operations from around the world and included a diverse range of industries, not limited to automotive. The results revealed we needed to improve productivity by approximately 97% to achieve gold standard. We set ourselves clear objectives to achieve and exceed the gold standard and become "best in class".

### We focused on having the right people

At AutoNexus we have the right people on our team by hiring for attitude and training for skill. This approach has created a team of passionate, dedicated experts with the 'ANX Attitude' who are all working together to achieve seamless, responsive solutions for our customers. The team at AutoNexus aren't happy doing just a good job or having good systems, the team at AutoNexus strive to be "best in class". With this target in mind, we set a clear plan with SMART objectives and defined responsibilities.

### We involved the team

Change is never easy. Even with the right people. At AutoNexus we value our people and their opinions, so who better to seek input than from staff on the warehouse floor. A project team was assembled with a strong focus on gathering information from fellow team members in regards to improving current procedures and reconfiguring the layout of the warehouse. As part of the change management process we held regular review meetings to reinforce the key objectives, ensure constant feedback within the entire team and keep lines of communication open.

### We reviewed the way we do everything!

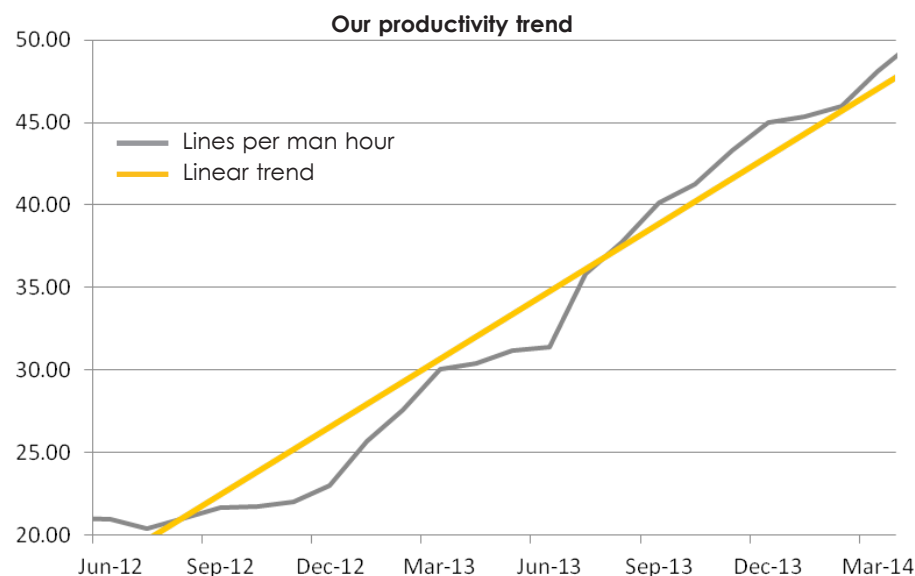
When looking for productivity improvements we knew how hard our staff already worked so we reassessed the entire warehouse operation. We rezoned the warehouse with fast moving stock located relative to the packing area and slow moving items further away. We reviewed our systems and made changes in the Warehouse Management System (WMS) to ensure a system driven supply chain solution. We reviewed and streamlined standard operating procedures to avoid double handling and removed unnecessary tasks to ensure an efficient operation. We upgraded our material handling equipment to assist the team in their daily tasks. All these reviews resulted in productivity improvements and exciting opportunities for the business.



## THE PROOF IS IN THE RESULTS

### We started to see results

Through working smarter not harder, our productivity began to increase. In the initial stages as ideas were trialled we constantly reviewed and reassessed the success of each change, but once we got the formula right productivity has continued to grow month on month. Seeing these results has further inspired the team to keep looking for more opportunities.



### And look at the flow on effects

During the initial stages of the project we watched our team build confidence and strive for improvements. What followed was a shift in attitude which saw team members and staff eager to drive through their own ideas and witness the overall achievement as productivity increased. Overall we have increased productivity by over double with DIFOT >99.95%. Our team are proud of their achievement and it shows as we also received an increase in the site staff engagement score (as shown by the results of our annual Gallop employee engagement survey).

### Compare your current operation or 3PL provider to AutoNexus

How do you double productivity? We've done all the hard work.

For a seamless stock management and distribution solution for your business, partner with AutoNexus.

### Contact Us AUTONEXUS

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## THE AUTONEXUS ADVANTAGE:

### KEY OBJECTIVES

- ✓ Leverage technology
- ✓ Review processes and procedures
- ✓ Build a high performing team
- ✓ Increase staff engagement
- ✓ Maximise productivity
- ✓ Reduce labour costs
- ✓ Increase operational capacity

### IMPROVEMENTS

- ✓ Rezone the warehouse
- ✓ System changes
- ✓ Streamline procedures
- ✓ Update manual handling equipment

### RESULTS

- ✓ Increase in staff engagement
- ✓ Improved DIFOT
- ✓ Increased productivity
- ✓ Continued productivity improvements
- ✓ Maintained quality standards